POLICY TITLE: Support for Students

Purpose

Photography Studies College (PSC) is committed to ensuring its students are provided with the support and resources required to assist them to be successful in their studies.

This policy outlines how PSC will identify students who are at risk of not successfully completing their units of study and the support available to students to assist them with successfully completing their units of study, including PSC 's processes for ensuring that students are aware of these support options.
This policy should be read in conjunction with the guidelines and procedures sections of this policy and other relevant policies, including:

  a) Assessment Policy and related procedures
  b) Student Progress and Exclusion
  c) Student Consultation and Support
  d) Student Application and Admission policies
  e) Learning Access Policy
  f) Responding to Sexual Assault and Sexual Harassment (Students)
  g) Preventing Bullying
  h) Critical Incident
  i) Equity Scholarships
  j) First Peoples Equity Scholarship
  k) Access, Equity and Anti-Discrimination
  l) Fair Treatment and Equal Benefits and Opportunity
  m) Student Conduct (incl: Code of conduct)
  n) Disability Access policy

Policy

PSC will ensure that support is available to students to assist them with successfully completing their units of study and that students are made aware of these support services throughout their study.

Procedures

The following procedures ensure that all students at PSC are aware of the range of support services and the procedures available to enable them to access these services.

Students At Risk of Not Successfully Completing Subjects

PSC will communicate with students identified as 'At Risk' in accordance with the *Student Progress and Completion Policy* and the *Learning Access Policy* to ensure they are aware of support services available to assist them in successfully completing their units of study.

Support Services Available to Students

PSC offers either directly, or through a third-party, a range of support options for students to assist in successful completion of their units of study, such as:

- Library services
- Student Support & Engagement
- Assessment guides
- Academic workshops

PSC will publish this *Support for Students* policy as well as more information regarding support for students on its website, in Student Handbooks, on the Student Portal in the Learner Management System and any other internal sites as deemed appropriate.

Definitions

'At Risk': At Risk status means a student's poor progress in a subject, or a series of subjects/units, is placing them in danger of failing that subject/unit (or subjects/units) and not being able to progress further.

Related Documentation

Policies

Assessment Policy and related procedures
Student Progress and Exclusion
Student Consultation and Support
Student Application and Admission policies
Learning Access Policy
Responding to Sexual Assault and Sexual Harassment (Students)
Preventing Bullying
Critical Incident
Equity Scholarships
First Peoples Equity Scholarship
Access, Equity and Anti-Discrimination
Fair Treatment and Equal Benefits and Opportunity
Student Conduct (incl: Code of Conduct)
Disability Access Policy

Legislation

Higher Education Support Act 2003 (Cth).
Higher Education Support Amendment Act 2023 (Cth).

Procedures, Forms & Documents

Refer to specific procedures, forms and documents related to each of the above policies.

Publishing Details

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